



Trowbridge Information Centre

Complaints Procedure

We are constantly striving to exceed our customers' expectations. We welcome all comments, and complaints: you can provide feedback to any member of our Customer Service team via email to info@trowbridge.gov.uk. Any complaints will be acknowledged within one working day. We aim to resolve any such complaints immediately: some may take longer to address. In any such instances, we will keep the customer informed of any progress made, and on its completion. From receiving the initial complaint, we will strive to bring about a solution within 10 working days.

Contact Us

Trowbridge Town Council, The Civic Centre,
St. Stephen's Place, Trowbridge BA14 8AH

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W: trowbridge.gov.uk
E: info@trowbridge.gov.uk