

Public Toilet Facilities in Trowbridge

Public Consultation Results

The survey was created and went live on Survey Monkey on the 6th July 2020. 449 completed responses were collected. The survey asks that an individual only completes the survey once – we are presuming this is the case however; we cannot guarantee this due to not asking people to add personal details in.

The survey link was sent to organisations to share with their data bases, these included: Alzheimer’s support; Stepping Stones; Fairfield Farm College; Trowbridge Chamber; Trowbridge Pride; Talking News; Link, Bowls Club; Trowbridge Town Hall; All local schools. The survey was also posted on Social media channels of the Town Councils regularly, the town council website and sent out via the enews.

We asked that people completing the survey live within the boundary of Trowbridge. This is due to question nine and an increase in council tax, again we cannot prove this is the case, we can only presume people have been honest within the survey.

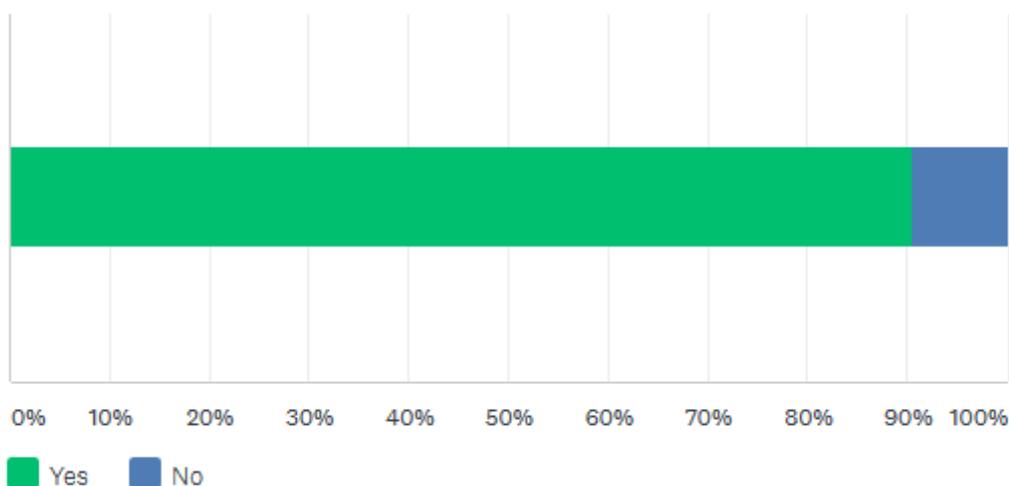
Please note, where more than one suggestion has been given in comments, both/all suggestions have been counted and included.

If comments are repeating the answer in the original question, then they have not been included. If a comment is only mentioned once or have no relevance to the question, then these have also not been included.

The results are as follows:

Question one:

Should Trowbridge town council provide public facilities in the area of Trowbridge Park:



10 people skipped this question

Yes 398 - 90.66%

No 41 - 9.34%

27 comments were left.

2 people recommended toilets should be for daylight hours only.

11 people reported that the existing toilets at Castle Place and the Civic Centre are more than enough. Within this, 5 people reported that the hours of opening should be increased at Castle Place toilets and/or the Civic Centre.

2 people reported they would be pleased for new toilets but only if they can be kept clean and safe.

Question two:

Where would you consider to be the most appropriate location for toilet facilities (consider safety, visibility and ease of access). This may include a new build or existing properties.

35 people skipped this question

Please note – where answers were listed as ‘same as before’ this has been presumed as meant as ‘near the bandstand’.

30 people mentioned that the toilets within Castle Place/Market are appropriate locations. Comments also included – better opening hours especially for people with a RADAR KEY.

50 people recommended the Civic Centre within their answer.

22 responses commented that the facilities on offer are adequate, comments include: ‘Existing facilities in castle place are adequate’. ‘Not the town park.’ The one in the shires and castle place are fine’ and ‘Where they are’.

17 people recommended the Car Park – Car Park has been presumed as the multi storey.

28 people noted that toilets should be in the town centre near the shops. Comments included: ‘there are plenty of properties empty in the town centre’. ‘in town centre in well light area’.

190 people noted that the park would be an appropriate location for toilets facilities. Areas in and around the park where mentioned, and broken down as:

- a. 3 people said near the Sweet shop
- b. 36 people said near the bandstand
- c. 32 people near the play park or as close as possible
- d. 21 people said near the tennis courts
- e. 24 people said near crazy golf and/or the kiosk
- f. 5 people said near the police station

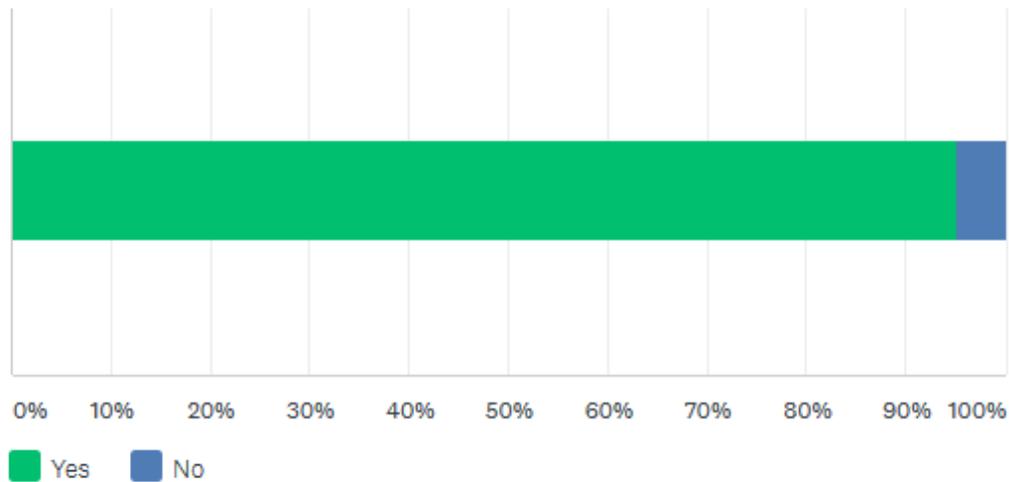
g. 3 people said near the park club

9 responses said The Shires toilets were adequate.

11 Responses included St Stephens Place would be a good location for public toilet facilities.

Question three:

Do you use/visit Trowbridge Park



4 people skipped this question

Yes 424 - 95.28%

No 21 - 4.72%

2 people said for the Bowls Club

6 people said for the crazy golf

25 people go dog walking

29 people visit the park when there are events in the park

40 people reported for exercise

15 people reported they come into the park to feed the ducks

16 people said to have a picnic

92 people reported that they come in to use the play park

25 people said they come in to relax

25 people said the use the park for social reasons including meeting friends and family

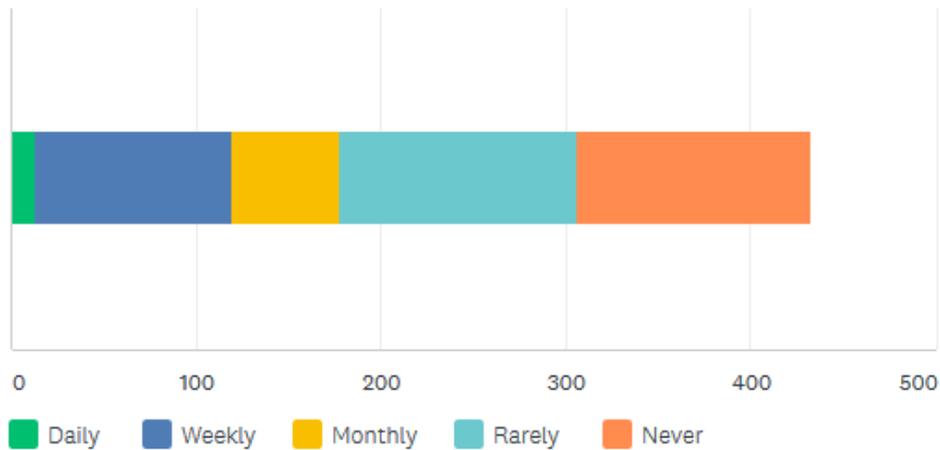
15 people use the park for Tennis

72 come into walk around the park

62 walk through the park to get somewhere, either work or to the shops

Question four:

How often did you use the previous toilets in Trowbridge park (located by the band stand)?



17 people skipped this question

Daily 13 - 3.01%

Weekly 103 – 24.54%

Monthly 59 – 13.66%

Rarely 128 – 29.63%

Never 127 – 29.40%

165 comments were left.

13 reported anti-social behaviour was a reason they didn't use them this included drinking.

56 reported that they didn't feel clean.

36 people reported they didn't feel safe using them. This was due to people hanging around outside or near them – taking drugs and drinking alcohol. A few people reported they felt too vulnerable using them.

4 people reported they didn't know the toilets were there

12 people reported drug taking being the reason they didn't use them. People commented that needles were being left on view, in the toilets.

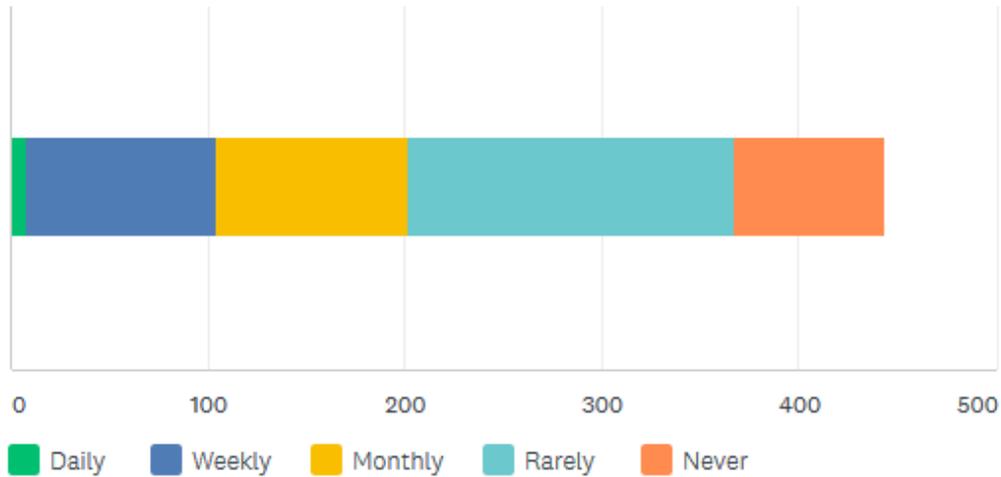
3 people said they were always out of order

8 people said the toilets were vital for them

7 people said they would avoid using them and would use any other toilets instead.

Question five:

How often do you use the toilet facilities in Castle Place Shopping Centre (located in the market, underneath Wilko)?



9 people skipped this question

Daily 8 – 1.82%

Weekly 96 – 21.82%

Monthly – 28 – 22.27%

Rarely 165 – 37.50%

Never 77 – 17.50%

8 people said they didn't feel safe or/and clean

8 people said the toilets are clean and they feel safe

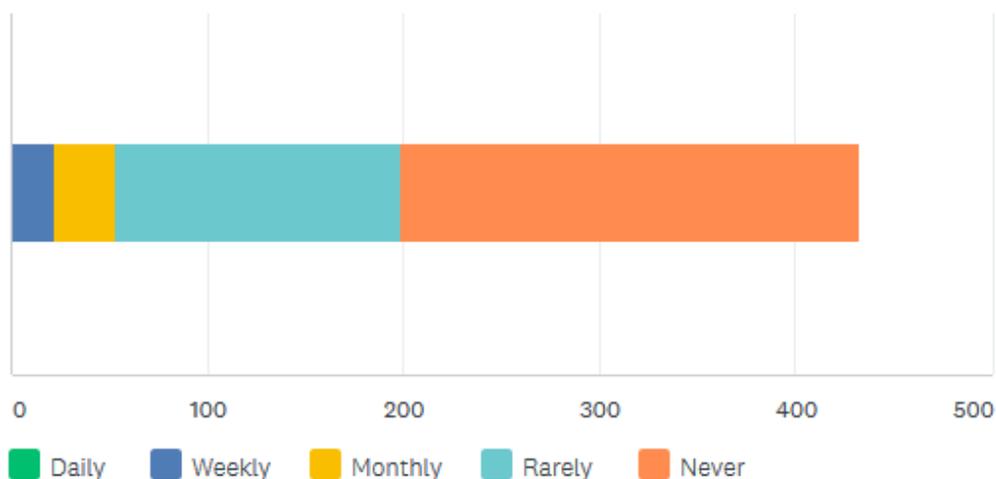
11 people didn't know they were there

20 people said they were not accessible

11 people said the closing times aren't convenient

Question six:

How often do you use the toilet facilities in The Civic Trowbridge (located at the bottom of the park near the Odeon)?



17 people skipped this question

Daily 0

Weekly 22 – 5.09%

Monthly 31 – 7.18%

Rarely 146 - 33.80%

Never 234 – 54.17%

175 comments were left

3 people said they were clean and felt safe using them

98 people said they didn't know they were there or that they could use them

2 people said they were not accessible

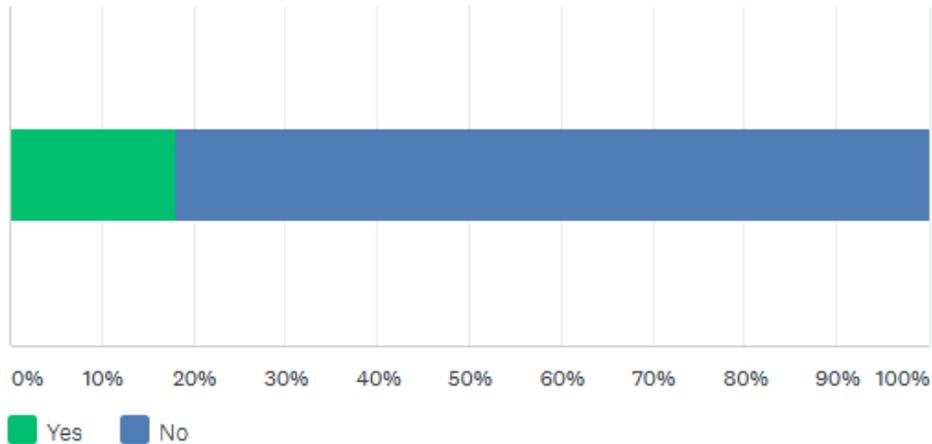
15 people said they were told they could not use them

3 people said they did not feel welcome when entering the Civic

24 people said opening times were an issue

Question seven:

Do you consider yourself disabled?



2 people skipped this question

Yes 81 – 18.12%

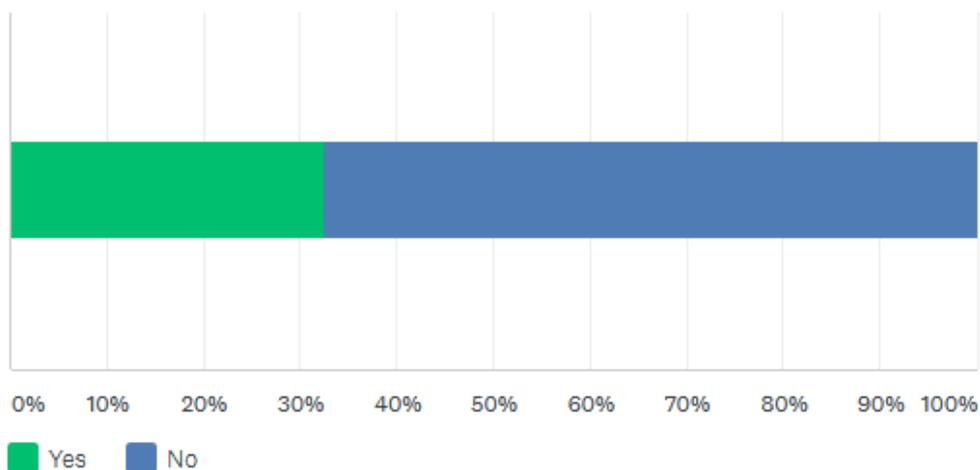
No 366 – 81.88%

50 people reported within the yes group, that they hold a RADAR key

*7.7 million people of working age (16-64) reported that they are disabled in April - June 2020, which is a **19%** of the working population. (Source: Office of National Statistics).

Question eight:

Are you the main carer for somebody that is vulnerable? This includes children and/or an adult?



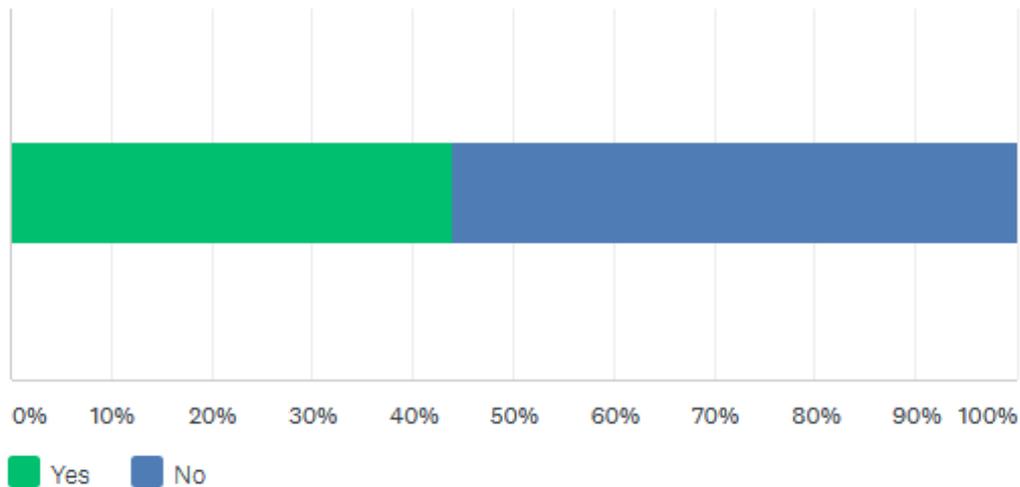
4 people skipped this question

Yes 145 – 32.5%

No 300 – 67.42%

Question nine:

Would you be willing to pay a one-off rise in your council tax to pay for toilet facilities?



11 people skipped this question

Yes 193 – 44.06%

No 245 – 55.94%

151 comments were left.

17 people recommended a charge per use toilet system

7 people said no more toilets were needed

22 people said they pay enough council tax already

2 people said they would be happy if it was included in a new development

Question Ten:

Please add any further comments you feel are relevant and you wish to be considered by Trowbridge Town Council. Please note that any toilets facilities provided will include facilities compliant to Disability Discrimination Act 2005 standards

204 people skipped this question. All comments are copied over in full.

Toilets should be a right to residents who use the town and park facilities. Council tax in Wiltshire is very high already, therefore no need to rise it again. It does not take a great deal of effort from the council, police and public to maintain and look after public toilets. Not having these facilities is poor.

I understand the toilets being considered behind the bandstand will only be for contractors or council staff (This may be incorrect information) however these should be available to the general public.

I suffer with ulcerative colitis and my son (aged 22) suffers with Crohn's disease. We both use the park regularly for dog walking and recreation. Lack of public toilet facilities has had an impact on our park usage. Also what's happened to the benches?

It is vital that toilet facilities are available in the town. Preferably 2 lots, one near the park and one in the town. It's ridiculous not to have these basic facilities it puts people off going to town for any length of time

Could do with proper changing facilities for the tennis courts. These could include toilets.

Toilets need to be in a high footfall area, well lit to discourage people from hanging around them, near the play park would be useful for children to use

There are areas that smell of urine and therefore I would suggest there is a need to prevent urinating in public places

None

There are often drunk or homeless people that hang around in the park which might put people off using public toilets in the area. Therefore I think any toilet facilities would need to be managed to avoid inappropriate use or vandalism. Trowbridge desperately needed better facilities but sadly there are always a minority who want to spoil facilities. Since covid the public space has been more widely used by the community which is good to see. Am sure everyone would benefit from some new loo facilities. Maybe some kind of wooden structure that blends with the environment

Just provide clear signage to toilets in the Castle Place shopping centre, and to the ones in the Civic centre and help ensure they are safe & clean to use. No need to build & pay for additional toilets

I would like there to be a toilet accessible for Tennis users of the courts. This would be very useful indeed.

Toilets should always be available as it's a basic human need! They should be available even during covid. Especially as it would appear that many homeless people use the park on a regular basis. Where are they going to the toilet?

Thank you

My son recently learnt to ride his bike in Trowbridge park but the lack of toilets was a problem. Young children and adults need facilities and the only way to entice families to the park and spend money in the local shops is to provide these facilities. If more people felt welcome and the undesirables were moved on more regularly it would be a lovely place to be.

Toilets are a fundamental human right and lack of access will inevitably impact on the town. People that require the use of the toilets will not make a trip if no facilities. It was tremendously short sighted of the council to get rid of the previous toilets without a suitable replacement.

There needs to be safe, clean baby change that also has a toilet for the parent as in many cases, parents on their own struggle to be able to go to use a toilet if they have a pushchair/pram with them.

Trowbridge should lead the way by introducing public toilets that include public family rooms, for use by all parents for baby changing facilities. If not, baby changing facilities available in the men's toilets as well as women's.

The existing toilets in the civic centre should be available to all during daylight. They already have security and cleaning. It would be cheaper to have more cleaning than more toilets.

The bigger issue to tackle in the park is the hostile drunks that hang around the duck pond

The toilets used in Warminster park and Victoria Park would be perfect to keep druggies out but still be useable for the public

Toilets in castle place could be accessible even when the shopping centre is closed to get around the problem

adjacent to the bandstand as before is too far offset from the centre of park activities

Overall, I do not consider that the Town Council pays adequate attention to facilities in the Town Centre in general.

Going to the toilet when necessary is NOT a luxury it is an absolute necessity and should be available at all times. I don't think younger people understand how the availability of toilets affects the lives of the older generation. Some people suffer from irritable bowel syndrome, irritable bladder, urgency, a weak bladder or some other condition that necessitates a convenience being readily accessible. If these facilities are not available then they are effectively confined to home. Is that what we want for our older generation? It could be considered discriminatory.

Toilets need to be open all day every day. The self cleaning ones in Bath are a good example of something that works and which provide what is needed.

Nothing to add

People have enough reasons not to visit the high street at the moment, dont let toilets be one of them

Please consider getting a pram into a toilet- numerous occasions I have had to leave my baby unsupervised outside while I take her brother into a toilet - it's stressful!

Some people are unable to go out unless a toilet is close by. So by not having these facilities they are being discriminated against

Facilities need to be advertised. I wasn't aware there were facilities at Civic Centre

Any that are there should be signposted. Lived here for over 5 years and never knew there were any.

How embarrassing that we've paid to demolish toilets and now you're pondering rebuilding some. I hope the town council can reach out to the community more instead of making poor and costly decisions.

I was disappointed to see the toilets go. I wasn't aware that they were vandalised. They were a godsend for me when my children were young and meant we could stay out in the park for long periods in the summer holidays etc. Thanks for taking locals views into consideration.

Need to be covered by CCTV

Existing facilities provided in the shires and by other Landlords are adequate for public use, not necessary for TTC to make any investment or incur revenue costs

So long as they are properly maintained they should stay in good working order. Leaving them to end up so that no-one wants to use them is not a constructive way of doing things.

It's very difficult to go to the toilet in the shores when you have a child in a pushchair. Toilets aren't big enough to wheel the pushchairs in and if you are on your own you have to leave it outside and take child in with you when you need the loo. Sometimes there's shopping on there and you have to leave that. It's very difficult getting up the steps with the pram. Also we need some public toilet access at the spitfire shopping centre, when the restaurants are shut there is no where to go, it makes me want to spend less time up there.

I have suspicion that arrangement was made to remove the toilets to enhance the view from the new flats borne out by the rapid illegal demolition when they became a prominent talking point

We believe that toilets in the park are not 100% necessary but perhaps a town centre location somewhere in the area of Fore Street, perhaps converting an empty shop/office would be a better idea, with a pay to use facility like many toilet blocks abroad.

If new toilets the park needs to be monitored for all bad behaviour

*Yes, in your preamble you make reference to council taxpayers. Everyone pays council tax, even if they get subsidies due to low income. I wonder if the wording might be slightly divisive, suggesting that there are some other kind of community members. Just a thought. Please note that any toilets facilities provided will include facilities compliant to Disability Discrimination Act 2005 standards -
THANK YOU*

I feel that public toilets are a must when you think of the number of homeless people and, yes, drunks who will obviously require toilet facilities.

In order to ensure our town is able to grow and recover from Covid, we need to ensure there are good facilities for people who we are attracting into the town centre.

whoever gave my councillors false lies to convince them to vote for closure, including the lies that the public had been consulted, should be sacked immediately. councillors should also have demanded more information from staff about this as well, so those who did not should resign from their seats and move over for someone else that cares more

The previous experience of the underuse and abuse of the previous toilets should be evidence enough. There are sufficient toilets available in the town centre and the availability of the Civic Centre toilets and the toilets in Castle Place Shopping Centre should be sufficient for people using the Town Park.

Use Salisbury as your model. Think 50p is a bit steep but if it means clean, tidy and safe then maybe worth it. If it's free and unattended, it will get misused and vandalised - sorry to say!

Maybe make it clearer, notices, to where existing toilets are located

I think with the toilets by the odeon, castle place market and shires there is enough. Toilets in park sat stand alone attracts trouble. Unless you have toilets which are a wee and pay system you will never have clean toilets. Use the money spent on new toilets for something better for the community.

The park should be utilised more! Without toilets it can't be. Community spirit during covid was amazing so let's act as a community and have events because there are toilet facilities not hold them because there are none!

It is ok if I am using premises with toilets available but many are closed out of hours or restricted to patrons only. I have during lockdown been forced to drive home to use a toilet before returning to town to complete activities.

Decent public toilet facilities are essential if you want to encourage tourists to the town and also provide events in the park in the future. It is a real issue for families or for many older people if they have to walk a distance to find a toilet. One reason I now go to Salisbury shopping is that they have decent public toilets next to the main carpark near the town centre.

I feel that everyone should be able to access toilet facilities, if all abilities, I think it's wrong they have been removed

Let's hope council fulfills its obligations

In a county town no public toilets is disgusting in Frome and Westbury where they have them put modern ones in with timers on them and provide toilets for the disabled so they can enjoy the park and town a lot of disabled people have bladder problems and the elderly and need the use of a toilet more often than most

The previous toilets in the park were a nuisance . To avoid drug users . But while your trying to get a disabled person out a wheelchair and a voice is growling you've been in here to long the police are being called . The disabled toilet was always broken or soiled . If you can't safely use a public toilet as a disabled person on a large public space is it even worth going out to use that facility . The park is a very wasted area . More could be done to make it a place of enjoyment . A park warden or 3 are required desperately . The trouble makers . Drug and alchohole addicts hang around freely in these places making it a dirty dangerous place for children elderly and young children . The play equiptbebt is graffiti with curse words , smeared with kebabs and sick . Often heroine needles are found in the memorial garden by the bench . What was once a place to picnic , Enjoy talent shows , majorettes displays , fetes , fundraisers , music etc , it's a poor shout for Trowbridge town to deny people the right to the toilet when using a open space . I'd like to use the park again but it's a scary place at times and very hard to park in the multi-storey with the small spaces your car always gets damaged . Scratched bumped by doors . We hardly ever use Trowbridge town centre for anything . It's a dirty place . Homeless and drunks lining the streets . Coffee shops and charity shops are all that remain on the ghost town . . Wiltshire council has enough money to really revamp our town . But greed seems to play it's oart yet again . You want the public to pay for it . The hard workers that will never use it because of its "gross" gatherers , , adolescents shouting and kicking footballs at children's prams . Drinks and homeless begging for money while your having a pick nic with your family . Best thing that happened in THE PEOPLES PARK WAS THE BLACK LIFES NATTER MOVEMENT . A true stand up to what's right . No money involved just the power of people. The path ways are getting old and crumbling and it makes for a very uncomfortable stroll in a wheelchair also non of the items in the park are eso tailored to wheel chair users . Why dint we have a wheelchair swing for children who can't get out there chairs. Again a warden or two needs employment to guard the park and keep it a nice place . Authority is needed on the grounds to protect the new toilets your going to take the money from the hard workers pockets , the poorest people already in society to pay for that will be a crack den heroine hang out and a place for graffiti and drinks . Sort out our park

It's the town park. The last toliets were horrible, are you surprised people didn't use them? Make them nice and maybe they will be respected

There are many old folks that uses the park 7 days a week, some just for the change of scenery rather than sitting at home or shopping. During celebrations in the park they are really needed and sometimes not enough cubicles. We should never of allowed the town riff-raff to force the closure of the old toilets.

They need toilets in the park as if you got kids its handy .

It's just daft not to have as many toilet facilities as possible. If we want people to use places they need well tended conveniences nearby.

If we must have public funded toilets in the park these should be subject to a small charge 20p/50p. Plus a restriction on the length of time one can stay in there ie 5 mins. However I think the castle place toilets are more than adequate for people to use.

How much did the TTC receive for the land in which the toilets stood? also there's been a water leak there for ages. I accept that at long last the water leak has been sorted.

If the loos were open people would not have to pee in public

We really need toilets that are accessible all the time during daylight hours as stated before castle place facilities close in the afternoon while many people are still using the children's playground and park especially in the summer

Toilet facilities are a human right. Nothing could be more humiliating than needing the toilet & having nowhere accessible.

Other facilities in Town which are able to be used. These are generally shut at night, however wouldn't this also apply to Council owned sites!

Please just keep them clean, I know you are up against the general public but sometime they are not clean at all

I do think there needs to be loos one the park accessible to all open 10-7 summer and 9-3 winter. Monitored and cleaned hourly. Also police to do regular foot patrols to reduce anti social behaviour.

I need easily accessible toilets as I have a bowel condition.

I think councils have a N obligation to provide facilities if they want people to keep using the town and to encourage visitors.

cleaning could be looked after by a community group of volunteers, maintenance could be funded by advertising/sponsorship banners placed upon the toilets, the council could even run a fundraising event specifically designated to raise funds for nice new toilets. Eg: Mayor's Toilet Charity?

U r out of touch with what the public want, u only do what counsellors and staff want, public pay your wages sl public should get what they want, not what u want and not what u think we want, give us what WE want from OUR taxes

you made the wrong decision to get rid of the old toilets. they just needed a good deep-clean. the decision was either political or cost motivated. social, health, economic, equality benefits were wrongly ignored, bring them back before you are sued for your wrongdoings

I would be willing to pay a nominal fee for using toilets (10p/20p) if it meant keeping them clean and discouraging anti-social use

Reinstate the old toilets. If the park was policed properly there would be no issues Should be located nearer the play park so they are around the general public and not nearer drug takers and alcoholics that frequent the park. The previous location made you feel very vulnerable having to walk by these people and leaving a partner waiting for you with people like this around. Felt uneasy children using the facilities

I think it's important to have facilities available as it actually encourages people to use the park, even if you had to pay a small fee to use them

Disabled facilities MUST NOT be shared with baby change. As they often are.

Not necessary.

Installing more toilet facilities will add value to our town...as well as more cycling friendly lanes

I have seen 2 men at separate times urinating in the park. My dogs find human excrement at least twice a week. It's hideous.

I believe those vulnerable and/or disabled SHOULD have accessible, safe public toilets. But i believe these don't need to be expensive or "classy" in any way, so long as they meet basic standards, and should be under the watch of CCTV so as to deter crime.

Trowbridge toilet facilities have been lacking since I was a teenager, the old toilets didn't get much use due to them being like metal coffins with thick steel doors and a tannoy that's told you , in 9 minutes you must vacate the toilet or local police will be notified. Talk about a way to scare people into not using them. Wouldn't mind the toilets being free to use during the day 7am-8pm and overnight being 20p to use.

There are toilets in Trowbridge. Maybe council can work in collaboration with businesses to make these accessible for more

I do not consider myself disabled but have Colitis. The removal of the toilets in Trowbridge park has made exercising very difficult for me, especially with Covid restrictions meaning toilets in pubs and supermarkets have been impossible / difficult to access. I do wonder where my council tax goes, there seems to be very limited public facilities for a town the size of Trowbridge. Even the pool that was attached to a school (bad enough) is closed awaiting repairs.

A visible toilet block is needed for the people that feel the need to go to the toilet, but also safe for kids to use. I don't feel the need to go to the toilet when I am out, but kids certainly do

I think the toilets should be cleaned on a regular basis and have a better locking system if they would be reopened again because it was a hazard with urine all over the floor, would smell quite bad and the last time I went in the toilets I locked the door and someone managed to open it - hence not using them again since.

Toilets should be open between only between 8am and say 5pm.

more public toilets are needed in trowbridge in general for the disabled, the toilet in the shires is a disgrace.

Going to the the toilet with dignity is a given right. I feel it is a basic that should be provided, and cleaned!

The money used to reinstate rarely used and drug paraphernalia filled toilets could be better spent on providing services to the whole community, rather than a narrow few willing to use a facility that is bound to be open to misuse. Trowbridge Town council should be fostering relationships with local businesses in the area around the park to ensure access to toilet facilities 7 days a week for those in the community who need it.

every town needs public toilets accessible most of the time and need to be in safe places or available least have cameras that show who is hanging around outside as security measures Trowbridge doesn't have either And for the county town of Wiltshire its disgusting that we don't have any available all and have to rely on complexes to provide them

Trowbridge park has a very poor reputation within the town. There is a drug problem, alcohol abuse it generally attracts negative behaviour. My family refuse to take their children there because of this. We need new ideas, new energy

Your first paragraph is extremely biased and misleading with no proof whatsoever.

Don't waste money when there are already plenty of areas near the park that have toilets. (Civic Hall, Wetherspoons, Castle place and the millions of cafe's/coffee shops in Trowbridge)

there should be more toilets available for everyone including the disabled in trowbridge the T are kept clean and safe possibly manned even if they cost a few pennies

The Park's a great place and Trowbridge Town council are doing a good job of looking after it. They should however, get the fair ground to pay for the damage done to the grass near court mills.

My grandfather travels from west ashton via mobility scooter into Trowbridge and has difficulty finding toilet facilities now the park ones have closed. He cannot manouvere off of his scooter well so the toilets which have been closed in the park were ideal for him to drive into. He has since lost his dignity and had trouble holding until he can get home. That isn't right. And there should be access for everyone to suitable facilities which cater for all needs. Including disabled people, baby changing in men's and women's.

I think it would be an asset in a already well established and marvellous park, with so much space to play or relax, picnic or just a hot beverage from the park shops. Surrounded by plenty of shops, restaurants, supermarkets, nature reserve and even in walking distance of our police station. Providing public conveniences in the park will improve lives of townies and tourists alike. So please build one or even 2 small ones. Could crowd fund on social media for initial funds to build?

Proper sanitation is a basic of a civilised society

Trowbridge is poorly supplied with public toilets and those we have are not kept to a good standard. Not everyone is able to cross from one side of town to the other and have to rely on shops/public house facilities.

If the current toilet facilities were well publicised, kept clean and tidy and well stocked with appropriate opening times (e.g 7am - 7pm In the summer) then I do not feel there would be a need to create a new toilet block. Otherwise, it would be beneficial to the community to have suitable, accessible toilet facilities in the park

For the County Town of Wilts, it's a poor showing. But understand that the few spoil it for the many, perhaps charging would stop some of the damage etc, but the money raised should be used for a permanent cleaner or warden on site like they have in Devizes, and their toilets are always clean and tidy and in working condition .

Toilets are needed for the elderly , including persons who see toilets as essential facility

Our council tax is sky high as it is. I couldn't afford to pay more.

This town should be able to provide public facilities such as toilets in an area such as the town park. What do you expect people to do when the shopping and civic centres are shut such as a Sunday, a prime time for use of the Park?

Consideration the ease of access and natural surveillance are very important. Perhaps they could be locked during the hours of darkness? Those out in the evenings will likely be visiting a venue with loos but during summer events and Sundays public loos will make use of the park much more accessible to parents/carers and their children and also those with hidden disabilities.

The park is an important part of the town and is well used, it makes sense to have toilet facilities.

We are discussing toilet facilities in the County Town of Wiltshire. Time to realise we are falling behind.

As parents of young children we love taking them to the park and think we're lucky to have such a lovely green space in the centre of town, but the lack of toilets means we go elsewhere at the moment.

There is no access for disabled people in the market and with the town one gone the only place where disabled people can go is in the Shires which is not ideal, especially if they get caught short.

I find it incredible that I can be in a huge park with many people using the facilities, young families needing quick access to a loo and none available. I'm afraid I don't buy the 'many' people wouldn't use the existing toilets, It's also the case that 'many' people were using them, myself included. Antisocial behaviour tended to be at night when children are not around. Maybe focussing on the antisocial behaviours and managing the cleanliness and security would have been a better economic solution rather than demolishing perfectly serviceable facilities ? Was there any reason to pull them down connected to the building work? The Civic centre never seems to be open

Accessible toilets for all are essential to those that use the park. Many families with young children would be the main users of such facilities and therefore the position of the toilets would need to be placed adjacent to the play equipment no good being placed opposite end of the park. My only concern would be the misuse of such facilities (drug users/ needles/ anti social behaviour etc) and so would like to know how the toilets would be monitored. What I would love to see in Trowbridge Park is a Park Warden but know that this will not happen, I'm in my mid 40's and I often don't feel safe walking through the park on my own. Could I ask why the toilets situated along the ramp by the side of the market up to Castle Place were they closed and could these be refurbished?

The homeless also need toilets that are accessible to them. It's shocking that the disabled are not catered for.

I agree to paid toilets Facilities as I believe these are treated better and also have seen ones that self wash after being used and think these would be a asset to the park. Also forgot to say another reason I didn't used previous ones was also down to the the timer which can cause anxiety to some people.

Public toilets are vital, not only for those without facilities, disabled, people with incontinence problems, the old, the young, the inbetween, but they are also vital for people who work 'out and about' and rely on public toilets while carrying out there work, side note - bring back the water fountain too!!!

I think you should charge for them like 20p and have someone working there keeping them clean and tidy, like Devizes. Also having the option to pay contact less aswell

Only to say if no facilities, i can't go out.

We do not need public toilets - there is sufficient private sector provision plus facilities in the civic centre. A democratic decision was made by the Town Council to remove the toilets and this decision should be respected.

The lack of amenities in the park mean people do not visit or use the park which is unacceptable. The facility being built by council for storage which will have toilets would be the easiest and cheapest to modify, surely.

Self-cleaning toilets would be good, the ones which are on a timer so are less likely to be frequented by drug users

Without public toilets it's difficult to see how a park can function for the whole community.

The toilets located in castle place are abused by the homeless sleeping in the cubicles. I have witnessed drug taking in these toilets. If you object you are threatened and abused.

Have you looked into a toilet POD? It is not ideal to have a popular public area with no toilet facilities.

Close the ones near the bandstand they should be condemned

Charge an entry fee for them. It will help towards maintaining them and hopefully ensure the drunk and high undesirables dont overtake them again

I don't understand how the toilets in the park are classed or were classed as under used, they were always busy, I do think instead of a rise in council tax though a small charge could be added for use of the toilets like most are and ask for a small fee of 20p a use I think that would be more fair, and what about the self cleaning pod toilets that used to be in love mead car park years ago? Economical, small fee paid and cleaned you could pop a few of those in the park, and or maybe refurb and open up the ones behind the park gardens up the ramp that were open in the 90's and have just been left abandoned

Maybe pay to use? 20p or something for five minutes? May make people think to keep them clean.

Adding new toilets is a very good idea, however my concern would be the same would happen as the previous ones. I think they should not be allowed to be used at night to reduce risk of internal vandalism.

Toilets such as the self useable ones in BoA would be good.

As somebody who struggles with IBS I have a constant fear of not reaching a toilet or not having one accessible. To close any of the toilets in Trowbridge would be very upsetting for many as these help people feel at ease when shopping and strolling around. The reopening of these toilets would benefit many.

The park should be policed more to prevent the vandalism and drunks congregating. It is a lovely park but not safe for the general public quite often. Perhaps a charge for the use of toilets?

This is a absolute need for some people. Also working as a domiciliary audiologist public toilets are a lifeline for me. Either have a charge for them or put it on my council tax we don't mind paying more for services when they are actually able to be used

A payment system would be good for maintenance unless you have a radar key, the disabled toilets should be fully inclusive with a bed change facility and shower perhaps with the key only obtainable from the civic centre

Families using the park need access to toilets without having to walk out of park to use them

I personally have a irritable bladder and need to go relatively quickly don't get much warning having to walk to find a toilet is frustrating

Everyone needs access to safe, clean and accessible toilets when they are out. If you want people to support the town and community you need to provide suitable facilities.

Charge 20p or 40p like chippenham does, It will pay for the upkeep and they will not be trashed or used by druggies.

I do not recall ever seeing a sign to say there are toilets at any other location in the whole town that are open for general public use, outside of shopping hours. Are people going to be expected to 'hold on' till they get either home or into a pub that allows you to use the facilities without making a purchase? Some of us have serious conditions that give you barely a minute's notice, let alone whatever length of time the Council think we have to get anywhere When Castle Place is closed, where else is there to go? I was led to believe that any area of the Civic that isn't the tourist information was strictly private and you had absolutely no right to be there, unless you were attending a function - so it was surprising to be questioned about those facilities. I think it is a moral duty of the town council to ensure there are facilities available for all to use, regardless of personal ability, at all times od day, every day. The amount of cleaning and maintenance time for any new development should be about the same as any have been before. Cameras around the park could help identify any individuals suspected of vandalism, should that be found during routine checks. If there is a daunting fear of the initial cost of building the toilets in the first place, I would suspect this is the people doing the construction taking the Council for a ride rather than the true cost of everything. Has it even gone to a formal tender process? I'm sure there would be firms proud to undertake this as a development in the town and put forward their proposed costs accordingly

I would pay a small charge to use toilets as they are very much needed. I have to remind my older child there are no toilets when out as we can't access the castle place toilets due to having a pushchair. I would welcome to civic centre toilets being reopened in the interim.

I think it's important to have public toilets so that people who use the park when the Civic Centre and Castle Place are shut have somewhere to go.

There is a cafe and courts, bowling green in the park. People using them need toilets

I don't think it's a bad thing that the toilets were demolished, they were not overly pleasant. I personally do not feel it essential to have additional toilets in the park as there is already facilities

available to the public most of the time. Yes there are times the market or Civic Centre toilets are not open but that's to be expected. There are plenty of other places where I go walking with my grandmother in her wheelchair where public facilities don't exist at all. We have not one but TWO lots!! Lucky us, but why the greed for more? Are we never happy anymore with what is available to us? My grandmother always says 'back in my day we didn't have such luxuries but we got by just fine and we were all much friendlier to each other than people are today'. I think she's got it spot on.

Having toilets available

I would prefer if we added town center 24hr toilets not just park toilets, this gives us more chance of keeping them clean and safe in a visible area, if anything I feel park toilets would be a bigger target for vandals.

Could charge 20p to open the door, similar to those at Victoria Park in Bath. They don't every appear to have been vandalised. If you invested in CCTV that works, this could also go quite some way in reducing / catching vandalism.

We must consider disabled people who can't dash off to castle place also small children can't wait to be taken all that way.

I understand and agree with the reasons why the original ones were removed.

it was useful and prudent to have toilets in the park so people can enjoy the outside space that it offers. To not have toilets in the park is unacceptable if you want people to use it.

Additional facilities should only be provided as part of some other new development

They could be solar powered and with a green roof. This should be attended and a small charge for users, unless disabled or an OAP. Please think green and about the needs of our community.

All ages use the park and all ages need a toilet

The toilets need to be regularly maintain and not abuse. A shame they never got cleaned

I think there needs to be toilets where there is easy access for people with disabilities. The ones in the market are great, but will being between stairs it's impossible for some people to get too.

All council staff have access to clean toilets so as the public we need to be treated the same .

need facilities for young children and buggy friendly toilets that i can use when i have my baby with me and not struggle to access with the buggy

The sign on the park states that facilities are available for hand washing at Castle Place on a Sunday however during our visit to the park last Sunday they were not open? The park needs to have toilet facilities available at all times, children often need to go with little warning and The Shires is too far.

It is important to have public toilets in Trowbridge Park as the other ublic toilets are quite a far walk especially for children or disabled people who will more than likely soil themselves before they

can make it to the other available toilets and not to mention the inconvenience of it. Another benefit would be when we hold big events in the Park bringing more demand for public toilets at those times.

Didn't know civic centre toilets were for public use

I think that people should pay to use the toilet

If you are at an event why would you want to go to the civic to use loos Toilets should be available until early evening not 9-5

The town council doesn't have much of an idea of what the priorities of ordinary working citizens of Trowbridge are if they think it's fitting to raise a levy to open a public toilet. Start thinking

It's a basic necessity to have toilets in the park of the county town!!

These toilets were closed to suit the council not the public. There was nothing wrong with them but when builders needed more access to build the new flats it was all too convenient to bulldoze. If the drunks were moved on from town park more families would use the facilities at the park.

I am an advocate for easily accessible toilet facilities as I regularly require them for medical reasons, but we already have them. There are plenty of public toilet facilities in Trowbridge

I think it's appalling The way they were removed. And a real loss of facilities in a beautiful park

I am glad you are ensuring DDA 2005 compliance. May I also ask you to ensure any toilet facilities are Equality Act 2010 compliant and are single sex spaces for the dignity, privacy and safety of women and girls. An Equality Impact Assessment would show this is appropriate.

It is a human right to have access and will help make the town more user friendly even if it was pay to use as funds are so tight

Please do something to enable disabled, not so mobile, mothers with pushchairs etc to have easy, quick access to toilets in the park. There many occasions when in the park with my late partner when we had to cut short our visits and go home for this reason.

Having Crohn's disease, I feel that the toilets should be made available, as the sudden need to go can happen. This is the same for anyone with Irritable Bowel Disease and those who have a stoma, which I used to have

If public toilets are not available then a scheme should be considered with other local businesses (e.g. Wetherspoons) to allow people to use their toilets without needing to be a customer

There's no reason why there can't be pay to use toilets, many cities have technology which prevents people from shooting up or doing drugs such as specific lights and time limits. Cleaning could be paid for by the fee. If people don't want to pay there are free toilets a little walk away.

Please provide toilet facilities to ensure people can enjoy the park area without feeling anxious about where the nearest toilet is, especially for children or disabilities who could find it even more

impactful without such facilities. It also ensures people are less likely to urinate/defecate outside in the bushes.

DDA2005 was replaced by the Equalities Act 2010. Toilet needs to be bigger than the civic centre one. Ideally a changing places toilet.

Child friendly

Toilets are a necessity if you don't have them people will either not come or toilet somewhere you don't want it

The facilities need to be maintained as well as created. Cost cutting on that is as bad as not investing in the first place. Why not cut the grass less and clean the toilets more? Mow paths through a meadow area in half the park. Or perhaps have perennial/shrub based planting displays not bedding plants? Constant grass cutting and annual bedding is about the most expensive option for park maintenance isn't it?

Spending £500000 on a shed but not having a toilet is a joke

Toilet facilities if maintained can be a really valuable asset

Trowbridge needs more footfall, the park is an asset, I do think by creating a disabled toilet with the ability for Carers to change disabled people would be fab, Carers do look for places to go and check where the changing facilities are.

The place where the public toilets were in the park, was a decent place! I as one will not pay extra tax, mainly because I'm no longer in Wiltshire but also because nobody should have to. If you need the loo, you need it. The toilets should stay where they are AND open again. It was a nice place to have them and they were easily accessible to everyone.

If the toilets are taken from our town, even less people will use it. As a family with young children and a mother in her 70s, we would go somewhere else if no toilets available.

Everyone should be able to access a toilet when in the main park of a town

Toilet facilities where there is a small charge but a toilet attendant is there to manage the upkeep keeping them clean and safe. Maybe contactless payment option.

Action needed now! County town of Wiltshire and although longer needed by me. Decent baby feeding rooms for mum's to breast feed or dads if bottles

we need new toilets badly. With baby changing facilities!

It is vital to draw people to Trowbridge facilities and shopping to have decent toilets. People only give you the chance once and then go to other towns. The park is amazing, toilets much be sorted. Don't mind paying. Good ones in Alice park in Bath, but still the issues with people using them for not the right reasons.

As long as the toilets are cleaned and people don't sit outside them intimidating people they'll be fine opening. It's people that sit outside them that let them down

Please open a toilet on sundays

Although I do not consider myself disabled I am in my 70's and have some health problems which do make it important for me to have access to clean public toilets if I am in Town

The toilets were left in an awful state by the council so they could knock them down as they would be an eyesore for the new residences built behind them. They need to be replaced as they are a serious requirement for children and disabled people with mobility issues. I cannot use either of the suggested toilets because of my disability. I have been unable to take my 5yr old to the park because of the lack of accessible toilets.

Badly needed as people going to toilet all over the place

I need baby change facilities

Castle Place and the civic centre already cover the needs of the park.

Toilets are required for people that are needing the toilet and can't control where they go. Have the toilet block there allowed people with illnesses that affected this to have easy access to a set of toilets.

It would be great if a paid assistant (Caretaker) were present at the toilets during daylight hours. This used to happen some years ago in the UK, and I think is still common throughout Europe. It could be combined with a paid Park Ranger role - someone who is visible throughout the Park. Can the Park Club be opened up for everyone? A quality, contemporary cafe and good toilets in this location would be really good.

If there is an event on in the park be it late night open air cinema or fete or fairs perhaps the organisers should have portaloos!!! During normal daytime hours civic centre or castle place is fine. Remembering if the council put toilets in there is hygiene cleaning cost which need to be more frequent now with covid and also risk of vandalism. The question being what happened to the old toilets that were in the park.??

Toilets need to be central and visible so they are not used by anyone up to no good. And cleaned/checked regularly. I mostly use the ones in the shires and market hall

This is ridiculous and has been going on for too long, especially now the toilets have been removed. Building more toilets will add to the councils debt you are all so much against. If you all put this much time and energy into something productive Trowbridge would really benefit.

It became very apparent to me during lockdown how much I had previously relied on there being toilets in Trowbridge Town Park. Even more so, because there weren't many shops open whose facilities I might use. I have really struggled with not having access to a toilet in the park. I need to have one close by due to my medical problems. Sadly, I've had two toileting accidents during lockdown, which were embarrassing and humiliating, meaning I had to walk home (and past people) with a soiled bottom half. This would not have happened, had there been toilet facilities available in the park. My stomach and bowel issues come on with very little notice and I have only 5-10 to get myself to a toilet facility. I would be delighted to see toilet facilities back to the town

park. It would improve my quality of life again and give me more confidence to use the park facilities and shop locally.

Since there have been no toilets my partner has not been able to use park a pleasure she enjoyed

The town bridge by Bowyers also lost public toilets. This closure had little consideration for little children, elderly pedestrians & people with disabilities.

We need something for people with medical stuff

Could the toilets in Castle Place be made accessible for the disabled? Again, if the toilets can be used by the public in the Civic Hall why are additional facilities required.

I think it's disgusting that you removed the only toilets based on a lie as there is NO evidence for it. You then spend money on your empire with the park storage unit but you cant pay for toilets! Disgusting behaviour

Toilets are an important facility for many members of the public.

Lack of toilets does deter me from using park.

Toilets are needed in the park for the comfort of users both able and less so. The toilets in the Civic are only open for a limited time.

Include them in the storage unit that you are building or have the ones that will be in their open to the public that way it will be more secure and the cost will be less

A full equality impact assessment must be done regularly. Any decisions by the TTC to remove such services must be audited by the Equality commission or an independent so that all facts on impact can be assessed.

Although I have only rarely required to use toilets in the Town Park I feel it is a basic necessity if events are to be held there, and acknowledge that there are people who need access to these facilities to enable them to leave the house for any length of time

Don't over complicate things - two unisex toilets both with disabled access and baby changing facilities will probably suffice. Lock them overnight perhaps. Use special lighting to reduce drug use. Environmentally efficient toilets and loo roll etc would be good - don't want to waste water.

All large shops, supermarkets, should have toilet facilities. These include those situated just outside of town ie Matalan/ Home Bargain site

Without toilets people urinate in the street, especially in evenings when shops are shut

As it stands there is no toilets open in the park after 4pm in a Sunday. With my health issues I have to plan my day just in case I need the toilets.

Clean, well-kept toilet facilities are an encouragement for more people to use the valuable resource of the town park. They are also an indicator to visitors as well as residents that Trowbridge (which

is, after all, the county town of Wiltshire) is a welcoming flourishing town with high standards about things that matter.

Please do not use a pay system like Victoria park in bath and some beaches. Placing them in family friendly area is much better. Addicts will just beg for 20p to access the toilets and it's not fair to those who really need to go and have no coins. Contact less means a lot don't carry money. I am pregnant and need to pee every 5 minutes. My child has to go when he has to go. Mum needs room in disabled to fit her wheelchair and carer.

Attended loos with a charge like those in Devizes would be good.

Toilets are needed by the towns people. If there is antisocial behaviour in the park this is a separate issue and needs addressing- for goodness sake the police station is situated on the boundary! Happy for more CCTV or policing in the area.

I think it is essential to have toilets in the park itself as people come in from other areas and don't know about the castle place toilets the Trowbridge car park has been used as a toilet and it smells disgusting.

My house backs onto the park. Since the toilets have closed I have personally witnessed people urinating in the flowerbeds, behind trees and in the corners of the park on several occasions. I have even seen faeces behind trees. If toilet facilities don't exist or are closed and people are caught short then you cannot blame them, but it is dirty and a risk to public health. The lack of facilities would put me off visiting if I had young children.

We have disabled toilets in castle place which as a wheel chair user i am able to use. I would not feel safe using toilets in the public park

A change in the entrance facilities to civic could work so those loo's can be used by all would be great... some banks in bigger towns use dto do this for cashpoints.. cameras and so on. But of course that wont happen.. i was told they would be available for use.. they were regularly closed.. i even emailed to ask if they would be open for an armed forces day. it was only one day of the weekend and limited time. it is not reasonable to expect disabled people or those with urgency to go back to the shires for a loo ..or for shops to supply them. Portaloo's for events and fairs may work for some but rarely for wheelchair users..have a look at mobiloo. This was a massive backwards step.. they weren't great.. but the 'people who choose not to use them' obviously have working bodies and could go elsewhere.. you didn't consider those with urgency..or access needs... just another case of feeling like i dont matter.. my councillor actually told me 'we cant please everybody' when i asked her where the alternate provisions where she kept telling me where available. weatherspoons wouldnt reply with permission for non customer use..and they aren't suitable. Just another case of increasing isolation, loneliness of the less able in society. Whilst you sort this out how about spending some money on the town hall loo... its not great but an option for some.. a sliding door or one that opens outwards, a drop rail that can be operated easily.. etc.. a more welcoming entrance..something so at least some people can start coming back into town. this needs sorting and asap..

The lack of toilets mean I spend more of my money online that I used to. This is money I used to, and indeed prefer to, spend face to face with local traders either in shops or the market stalls. The lack of toilets is also a major stumbling block when it comes to events happening in the park and town centre.

As an IBS sufferer toilet availability in a town are crucial to me, particularly when shopping centre ones are closed.

I have a disabled husband and also a 1 year old grandson, so facility for them would be great

There are plenty of toilet facilities both in and around the park for all including members of the community with disabilities.

Grandparents and grandchildren need toilet more often than others, but there are no public loos at the park anymore, a real shame to be honest, you let us down by removing these

U should have consulted before removing other toilets but you didnt, this survey is too little too late

The old toilets were fine, we had used them often

Shouldn't have closed them

The only people I ever saw near the original toilet facilities would discourage any other users anyway. Their removal 12 months ago was the right decision by the Town Council.

Toilet facilities should preferably be funded via grant funding opportunities and co-funding with organisations such as the bowls club.